

## WPPG

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# WOODLANDS PATIENT PARTICIPATION GROUP NEWSLETTER OCTOBER 2023

This month we'd like to let patients know a little about the different medical professionals working in the practice.

Did you know that:-

**Doctors** - not only diagnose and treat a range of medical conditions but they also need to have:-

Excellent verbal and written communication skills, in order to interact with patients and other healthcare professionals.

An excellent bedside manner.

The ability to remain patient and display a calm demeanour in stressful situations.

The ability to listen actively to patients in a non-judgemental manner.

Display and use good counselling skills in addition to excellent time management.

A flexible approach to work schedules as there is often a need to work irregular work hours.

Have strong attention to detail.

They need to be familiar with computers and commonly used software packages.

A willingness to continue learning throughout their career.

**Nurse Practitioners** – Are registered nurses who have received additional university education to increase their ability to treat, diagnose, counsel and educate patients who have minor illnesses. They can even prescribe.

**Nurses** – Are responsible for a number of clinical areas such as health promotion, chronic disease management such as Asthma, COPD, Diabetes, IHD, health prevention, well women and well man clinics. They also support the management team in reviewing clinical policies and procedures.

**Mental Health Practitioners** – These practitioners provide wellbeing this is focused psychologically informed interventions and coordinate care plans for adults with severe mental health problems. They are based in the community, and they play an important role in supporting adults of all ages to help them live fulfilling lives.

**Practice Pharmacist** – These members of staff work as part of the team to improve value and outcomes from medicine. They also consult with and treat patients directly. This includes providing extra help to manage long-term conditions, advice for those on multiple medicines and better access to health checks.

**Social Prescribers** – These people connect people to community groups and agencies for practical and emotional support. Link workers collaborate with local partners to help community groups be accessible and sustainable. They also support people starting new groups.

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